TupperConnect™ Parties FAQ

Getting Started

Q. I have an unpaid My.Tupperware website. Can I have TupperConnect™ parties?

A. No, but you and your Hosts can use the online email invitation system to invite guests to the Host's party.

Q. Can a Host having a party in the U.S. sell to family and friends in Canada?

A. No. All regular and online customers must reside within the country where the party originates. For example, if the Host's party is in the U.S., that Host cannot sell to family and friends in Canada.

Q. How do I create a TupperConnect™ party?

A. Click on the Start New Party button on the Party History page in My Sales. Select "Party" for the party type. Enter basic party setup information as normal. Include party description, date, Host name, street address, email address and ship-to destination. Check the combine this party with an online party box. Click "Next" and follow directions to send an email to the Host.

Q. When is the best time to set up a TupperConnect™ party?

A. Enter the party in My Sales as soon as the party date is determined. This will ensure your host can use the TupperConnect™ party invitations and track RSVP responses.

Q. Can I change party information (party date, time, location, etc.)? If yes, how?

A. Yes. You can make changes to the party setup page and/or the Host can send an email to alert party guests of the change.

Q. Where can I see total party sales for online orders and party orders?

A. The Party Orders & Datings page will display a list of individual orders. For total party sales, see the Host Rewards page in My Sales.

Q. What is the deadline to collect all online orders?

A. The deadline to collect online orders is when the party is submitted or 45 days after the party is set up—whichever comes first.

Q. When are online sales added to the party?

A. Online sales are designed as an enhancement to help Hosts enjoy more Host Credit. Online sales will be allocated to the party sales once party sales entered reach the standard Host thank you gift minimum which is currently $125 U.S./$150 CAD.

Q. What is the deadline for TupperConnect™ online party sales to count toward Host Credit?

A. The deadline for online party sales to count toward Host Credit is when the Consultant submits the party, or 75 days after the party is set up—whichever comes first.

Q. What happens if a party has not been submitted within 75 days of the initial setup date?

A. The Consultant will receive sales credit and commission but the online sales will not count toward Host Credit.

TupperConnect™ Parties and Host Considerations

Q. What does the Host have to do for a TupperConnect™ party?

A. TupperConnect™ Hosts will be invited to create an online account. Once logged in, the Host can send email invitations to guests and track party sales. Hosts who already have a registered account with Tupperware.com or Tupperware.ca can log in using their email address and password. Hosts who don't have an account can create one by clicking on the Register Now button and entering their name, email and a password.

Q. Can you give me some tips for coaching Hosts?

A. Coach your Host to collect street addresses and email address from the guests she's inviting to the party. By having both ways to contact the guests:

- The Host can touch the guests in several different ways between the time the date has been set and the time of the party – through mailing a monthly flyer and by sending an electronic invitation.
- If a guest cannot attend the party he/she can submit an online order for product and it will count toward Host credits, once a "Thank You" gift level has been achieved.

Encourage the Host to build a wish list to include extra items to order if/when party sales reach a higher level once they are combined with online sales. When the party is over and you enter it into My Sales, you can determine total Host Credit. If the total Host Credit exceeds what the Host ordered, you can add additional products from the Host's wish list.

Q. How do I calculate Host Credit?

A. The Host Rewards page displays the total party sales generated for this party, including the total retail amount entered on party orders in My Sales PLUS the total retail amount of internet orders placed for the TupperConnect™ Party that are entered by customers on Tupperware.com or Tupperware.ca.

Q. How many TupperConnect™ parties can a Host have?

A. A Host can have only one TupperConnect™ party open at a time.

Q. What information can the Host see when checking online?

A. Hosts will be able to monitor RSVP responses, guest comments, and online TupperConnect™ Party sales.

TupperConnect™ Parties and Guest Considerations

Q. Which invited party guests can place orders through a TupperConnect™ party?

A. Only guests who have indicated they are unable to attend the party.

Q. How many times can the guest order online?

A. Once. Guests who have indicated they are unable to attend the party will receive an email with a link to shop the TupperConnect™ party.

Q. How long will the guest have to shop the TupperConnect™ party?

A. The deadline to collect online orders is when the party is submitted or 45 days after the party is set up—whichever comes first.

Q. Can a guest opt out of future party invitations and emails?

A. Yes. Guests have the option to remove themselves from your guest list. If this is selected, no response is recorded and the guest's name and email address is removed from your list. Please remember this before you add missing names back into the list.

Q. How does shipping work for TupperConnect™ party orders placed online?

A. Online orders will be shipped directly to the customer. Shipping fees are based on regular e-commerce shipping rates.